



17 March 2020

Dear Student

2020 GRADUATION

Further to the student communication issued by MANCOSA on 16 March 2020 regarding COVID-19 and the impact on MANCOSA's operations, please find clarifying information pertaining to the upcoming graduation ceremonies which were planned for the months of April and May 2020.

1. MANCOSA reiterates that the graduation ceremonies planned for the months of April and May 2020 have been cancelled, due to the directive issued by the President of the Republic of South Africa, the Honourable Mr Cyril Ramaphosa, which prohibits gatherings of more than 100 people.
2. MANCOSA will ensure that all graduands receive their graduation packs (certificates, academic transcripts, academic transcript supplement and graduation booklet) by June 2020, in accordance with courier company's policies and contingencies.
3. In addition to point 2 above, graduands affected by this cancellation will be given the opportunity to attend at the next confirmed graduation ceremony. Requests to be submitted to graduation@mancosa.co.za
4. Graduands who have already made payment for April/May 2020 graduation ceremonies will receive refunds (less the courier cost of sending certificates).

All decisions have been made taking into account the health and safety of our students, which is of paramount importance to us. We apologise for any inconvenience caused.

A handwritten signature in black ink, appearing to read "Kiveshnie Naidoo", is positioned above a horizontal line.

Professor Kiveshnie Naidoo
Academic Director