



## Management in the Public Sector

The public sector plays a significant role in the economy and is charged with delivering essential services across a wide spectrum. Since this sector functions with resources derived mainly from fiscal yields, accountability and quality management are of paramount importance. Public officials should therefore be adequately equipped to manage and administer such scarce resources. In addition, policy management, planning and execution of services in an effective way also forms part of a public official's mandate. Appropriate management acumen is therefore essential in this regard.

### Structure

This programme will be delivered over 3 days. Delegates will be required to submit an assignment in order to successfully complete the programme. Successful delegates will receive a certificate of competence.

### Who should attend?

- Current and aspiring public sector staff
- Consultants
- Elected public representatives
- NGOs
- Community workers

### Upon completion of the programme, delegates should be able to:

- Apply general public administrative and managerial skills.
- Apply policy management skills.
- Apply resource management skills.
- Gain a personal awareness of ethics.
- Contribute towards enhanced service delivery.

