



Planning, Monitoring and Evaluation: Improving Service Delivery and the Impact of Government Programmes on Society

Monitoring and evaluation (M&E) is an important management function in today's business, NGO and government landscape. M&E systems essentially focus on the tracking and evaluation of organisational performance. Government is increasingly challenged to prove that projects or policies are achieving clearly defined outcomes. It is therefore essential that leaders, managers and teams in the public sector, develop their skills to understand, track and report on activities. This programme will empower delegates to understand, direct and implement the phases of a robust and results-based M&E framework.

Structure

This programme will be delivered over 3 days. Delegates completing the programme will receive a certificate of attendance.

Who should attend?

- Monitoring and evaluation officers
- Managers and directors from the public sector
- Project managers
- Provincial and municipal managers
- Any other professionals involved in the monitoring and evaluation process

Upon completion of the programme, delegates should be able to:

- Understand key M&E concepts, indicators, processes and practices;
- Adopt a results-based management approach;
- Demonstrate an understanding of data collection and data analysis for M&E; and
- Understand evaluation types, concepts and tools.