



Leading Innovation in the Public Sector

The quality and level of service delivery in the public sector remains an ongoing challenge as organisations seek to find a delicate balance between available resources and the expectations of the citizens. As such, innovation is no longer limited to the private sector and must be embraced by the public sector to deliver on government's strategy and associated objectives. This programme specifically seeks to build capacity for management in the public sector in order to understand what innovation is and how it forms part of the public sector domain.

Structure

This programme will be delivered over 2 days. Delegates completing the programme will receive a certificate of attendance.

Who should attend?

- Public sector employees
- Employees of state-owned enterprises (SOEs)
- Municipal managers, executives and councillors
- Ward committee members

Upon completion of the programme, delegates should be able to:

- Analyse their individual workplace in terms of opportunities for innovation;
- Demonstrate an understanding of the techniques that promote creativity;
- Develop a plan for creating an environment conducive to innovation; and
- Lead a team through a creative thinking process.