

Course in Leading and Managing Effective Teams



Description

How do you get people to follow your lead? Your success depends upon your ability to influence the actions of others. Leading and managing people shows you how to use the fundamental principles of human behaviour and communication to engage employees in serving your goals, by linking to their individual motivators. You'll see how you affect your employees — positively and negatively — and gain practical tools and frameworks that help you lead them more effectively to achieve the results you need. This program is complementary to building relationships That Work, which focuses on revitalizing the relationships that affect the quality and profitability of your business. At the end of the course the participants will have a far greater understanding of themselves, the development needs and management principles. All the management topics covered are practised by the participants to develop skills that can be transferred directly to the workplace. This course is not just about theory, but how it can be put to practice.

Outcomes

On completion of the course, the participants will be able to :

- understand the fundamentals of managing and effective leadership
- create human influence : achieving results through others
- planning and organising: prioritising, setting objectives
- directing and delegating
- effective communication: giving and receiving feedback
- motivating and influencing others
- effective communication: giving and receiving feedback
- motivating and influencing others
- supporting and developing others

Learning Methods

The course is learner centered. It is practice-based and will involve discussions drawing on experiences of the participants. This leadership management course focuses on an active-learning approach which blends with interactive lectures and hands-on experiences that put the principles into practice.

Target Audience

The programme is designed for all sectors, including private organisations, non-profitable organisations and public entities. This course is suitable for those working in first line manager/team leader/supervisor roles where they need to lead and manage their team members and build productive working relationships.

Duration

The course is delivered over 2 consecutive days.

Fees

The cost of the course is available on request. Corporate discounts are available for 5 or more participants from the same organisation. Fees will include tuition, learning materials, meal and refreshments.

Contact Details

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